



EPCOR and NACHA have received numerous reports that individuals and/or companies are receiving fraudulent emails that have the appearance of being sent from NACHA. Specifically, the email claims be from the “Electronic Payments Association” and appears to be sent from “payments@nacha.org.” See a sample below.

===== Sample Email =====

From:payments@nacha.org [mailto:payments@nacha.org]
Sent: Tuesday, February 22, 2011 7:32 AM
To: Doe, John
Subject: ACH transaction rejected

The ACH transaction, recently sent from your checking account (by you or any other person), was cancelled by the Electronic Payments Association.

Please [click here](#) to view report

Otto Tobin,
Risk Manager

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Please note this is a fraudulent email. NACHA does not process nor touch the ACH transactions that flow through the Network. NACHA does not send communications to individuals or organizations about ACH transactions that they originate or receive.

Be aware that phishing emails frequently have attachments and/or links to Web pages that host malicious code and software. Do not open attachments or follow Web links in unsolicited emails from unknown parties or from parties with whom you do not normally communicate, or that appear to be known but are suspicious or otherwise unusual.

EPCOR encourages your institution to share this Fraud Alert with your customers and members.